GREENLIGHT ENERGY, INC.

OHIO FIXED PRICE ELECTRICITY TERMS OF SERVICE (V1)

Electricity Supply Price Structure	**FIXED $.09**
Fixed Term	**FIXED 6 month term**
Initial Price	Electric $0.09 per kWh

You have been enrolled in the following Supply Services with Greenlight Energy:

Electric Generation Supply (EGS) ☒

Background	Greenlight Energy, Inc. is certified by the Public Utilities Commission of Ohio to offer and supply electric generation service in Ohio. Greenlight Energy, Inc.'s Ohio Certificate number is 21-1783-EL-CRS. Greenlight Energy, Inc will supply all the electricity that the Customer needs for its home or business (Supply Service). Greenlight Energy, Inc is a retail supplier of electricity and is not affiliated with the Customer's Local Utility. The Local Utility will respond to emergencies and will remain the Customer's point of contact in the case of a power outage.
Agreement to Purchase Electricity	This is an Agreement for electricity supply service, between Greenlight Energy, Inc and the customer ("Customer", you or, your authorized representative) for Customer to initiate service begin enrollment with Greenlight Energy, Inc.
Billing	Your Local Utility will continue to read your meters and you will continue to receive one monthly bill from your Local Utilities for the electricity supply provided by Greenlight Energy, Inc and the distribution and other services provided by your Local Utility, each with taxes thereon. You will make payment for all of these services directly to your Local Utility in accordance with the payment terms stated in your utility's tariffs. Failure to pay the utility charges may result in Customer being disconnected in accordance with the utility's tariff. Customer should direct any questions regarding the bill to its Local Utility. Greenlight Energy, Inc does not offer budget billing for the supply portion of the electricity bill. Greenlight Energy does not require a deposit in order for customer to enroll. Customer's electricity utility may charge switching fees under its tariff.
Start Date and Length of Agreement	Your enrollment will begin with the next available meter read date following the utility's acceptance of your enrollment, which is typically 30-60 days. The fixed price stated above applies for an initial term of six (6) billing cycles beginning on that date. This Agreement does not end when the initial term ends. Unless you or Greenlight Energy terminates it, your service will continue on a month-to-month basis at a variable price, determined as described under Price below, which may change every month and is not capped. Greenlight Energy will send you advance written notice before the initial term ends, explaining the change and the options available to you, in accordance with the rules of the Public Utilities Commission of Ohio. You may cancel at any time, during or after the initial term, at no charge. If you choose to cancel you may do so by contacting Greenlight Energy at **(888) 453-4427** (9 am to 5 pm Eastern, M-F) or emailing **supply@ gogreenlightenergy.com**. There is no early termination fee for terminating this contract
Price	The price you will be charged for electricity supply for the initial term of six (6) billing cycles is the fixed price stated above. After the initial term ends, the price may vary each month based on the following factors: the cost of electricity obtained from any sources (including energy, capacity, prior period balancing, settlement, ancillaries), related transmission and distribution charges plus all applicable taxes, RPS obligations, fees, charges or other assessments and Greenlight Energy 's costs, expenses and margins. Our price does not include your utility's charges for delivering your electricity and you will incur additional service and delivery charges from your utility. There is no cap on your variable prices for electricity, and there is no limit on how much the prices may increase or decrease from one billing cycle to the next. Greenlight Energy does not offer budget billing for the supply portion of the bill.
Cancellation	Greenlight Energy may cancel this Agreement upon fourteen days written notice if you fail to pay your bill or fail to meet any agreed upon payment arrangements. If your service is terminated by your electric distribution company, then this agreement is cancelled on the date that your service is terminated. You will owe us for amounts unpaid for our charges for service up to the date of termination. **Company-Initiated Cancellation** – If we cancel this agreement for any reason other than for customer non-payment, we will follow applicable rules in providing notice to you. **Customer Move** – If the customer moves from the address of service listed on the Sales Agreement, this agreement is cancelled. Greenlight Energy may terminate the contract for any reason other than the customer's failure to pay or the occurrence of a force majeure event, including but not limited to, and/or a change in any governing law or regulation that physically prevents or legally prohibits Greenlight Energy from performing under the terms of the contract. This contract will automatically terminate if the requested service location is not served by the Local Utility, if the customer moves outside the Local Utility service area or to an area not served by Greenlight Energy, or the customer returns to the Local Utility's applicable tariff service. There is no early termination fee for cancelling this Agreement.

Customer Information	By entering into this Agreement, you agree that your Local Utility may release to Greenlight Energy certain information that will be needed to provide Supply Service to the Customer. We will not give or sell your personal information to any other party without your consent unless we are required to do so by law, or it is necessary to enforce the terms of this Agreement. Greenlight Energy will not disclose a customer's Social Security number and/or account number without the customer's consent except for Greenlight Energy's own collections and credit reporting, participation in programs funded by the Universal Service Fund pursuant to section 4928.52 of the Revised Code or assigning a customer contract to another CRES provider or except in accordance with rules 4901:1-28-04 and 4901:1-29-09 of the Administrative Code.
Limitation of Liability	Customer understands and agrees that there are no warranties, either express or implied, associated with the Supply Service provided by Greenlight Energy. Greenlight Energy will bear no liability to Customer or any third party for consequential, punitive, incidental, special or other indirect damages.
Assignment	Greenlight Energy reserves the right to assign its rights and obligations under this Agreement to an affiliate of Greenlight Energy or to another competitive electricity supplier certified to do business in Ohio. Customer may not assign this Agreement without Greenlight's prior consent.
Other Provisions	These terms and conditions of service set forth the entire Agreement between Customer and Greenlight Energy for the purchase and sale of electricity supply service and supersedes all prior Agreements, whether written or oral. Nothing in this Agreement shall create or be construed as creating any express or implied rights in any person or entity other than you and Greenlight Energy. This Agreement is subject to all applicable statutes and to all present and future orders, rules and regulations of governmental authorities having jurisdiction over the subject matter hereof. This Agreement shall be governed by Ohio law. Customer's utility may charge switching fees.

Other Provisions (continued)	Customer has the right to request from Greenlight Energy twice within a twelve-month period, up to twenty-four months of the customer's payment history without charge. If a customer switches back to the electric utility, they may or may not be served under the same rates, terms and conditions that apply to other customers served by the electric utility.
Environmental Characteristics and Electric Generation Mix	Information regarding the generation sources and environmental characteristics of the electricity supplied by Greenlight Energy is available at **www.gogreenlightenergy.com**.
Rescission	You have the right to rescind the electric portion of this Agreement within seven calendar days of the postmark date of your Local Utility's confirmation notice by contacting your Local Utility by mail or telephone at the number below.
Dispute Procedures	In the event of any dispute or complaint, please call Greenlight Energy at **(888) 453-4427** to try to resolve the dispute or complaint. If your complaint is not resolved after you have called Greenlight Energy and/or your electric utility, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at **1-800-686-7826** (toll free) from eight a.m. to five p.m. weekdays, or at **http://www.puco.ohio.gov**. Hearing or speech impaired customers may contact PUC via 7-1-1 (Ohio Relay Service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at **1-877-742-5622** (toll free) from eight a.m. to five p.m. weekdays, or at **http://www.pickocc.org**.
Contact Information	Greenlight Energy Inc. 453 W Main Street, Huntington NY 11743 **(888) 453-4427** supply@gogreenlightenergy.com www.gogreenlightenergy.com Public Utilities Commission of Ohio 180 East Broad St. Columbus, OH 43215-3793 **1-800-686-7826** www.PUCO.ohio.gov Electric Utility: Ohio Edison **1-800-633-4766** The Illuminating Company **1-800-589-3101** Toledo Edison **1-800-447-3333** Duke Energy **1-800-544-6900** 100 E. Main Street Mail Drop WP 890 Plainfield, IN 46168

Notice of Cancellation

Date of Transaction________

You may cancel this transaction, without any penalty or obligation, within three business days from the above date. If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale; or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk. If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, to This notice must be mailed to: Greenlight Energy Inc. 453 W Main St., Huntington NY 11743, Or by email to: supply@gogreenlightenergy.com not later than midnight of ___________

I hereby cancel this transaction.

Buyer's Signature: ____________________ Date: ____________________

Notice of Cancellation

Date of Transaction________

You may cancel this transaction, without any penalty or obligation, within three business days from the above date. If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale; or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk. If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.

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